



UK, European

1825

SHEPPARDS
Removals Storage Shipping

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SHEPPARDS
Removals and Storage

About SHEPPARDS

Sheppards removals is founded on the principles of providing the highest standard of customer care, alongside an efficient removal service tailored to your individual needs.

Originally founded by Chris and Yve Sheppard the business has gone from strength to strength over the years and is now being managed by the second generation supported by an experienced and professional workforce.

Sheppards specialise in domestic removals, commercial removals, shipping, storage and packaging.

Moving, whether it be from your own home or a commercial property is always a stressful time, but our conscientious, fully trained team will support you throughout, ensuring your move is hassle-free.

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Why use **SHEPPARDS** Removals?

Sheppards removals understand that every person is different, and therefore every move is tailored your needs. We are proud to say that 80% of our work comes from referrals from previous customers.

We are proud members of the British Association of Removers

What does this mean to me?

The British Association of Removers Code of Practice is the only code in the moving industry that's approved and monitored by the Office of Fair Trading under its Consumer Codes Approval Scheme.

As a proud BAR member we promise to make the following key commitments:

- To make sure that our advertising and promotional literature is clear and not misleading.
- To provide you with a clear description, price and timetable for the work carried out.
- To offer insurance or other protection options.
- To explain clearly our liability for loss or damage, the time limit for making claims, and cancellation/postponement rights and charges.
- To provide staff who are courteous, competent, and committed to providing a high standard of service.
- To deal quickly and sympathetically with things that go wrong.
- To publicise this Code, have copies freely available and make sure our staff are trained to put it into practice.



Experienced, conscientious staff

Our longstanding staff are all fully trained, uniformed and well mannered to ensure that you receive an excellent and professional service at all times.

Family run business

As a family run business, we pride ourselves in our commitment to our customers. Our business has been built from recommendation and word of mouth – we realise how important your move is to you and we will do everything we can to make sure everything runs smoothly.

Insured Service

To give you complete peace of mind, we offer extensive removals insurance packages so all of your most valued items are safe in our hands. For further information regarding our policies please call your local branch of Sheppards.

Quality

All of our vehicles are modern, purpose built removal vehicles maintained to the highest standard.

Sheppard removals believe in using the best materials to aid your move. We supply and use specifically designed, modular BAR removal cartons, boxes and materials.

Security

Our warehouses are fully protected using state of the art alarms and CCTV technology to ensure your belongings are safe and sound.

Value for money

With tailor-made move packages to suit all budgets why not give us a call today and let us provide you with a full quotation for your move?



Moving house with SHEPPARDS

Moving house can be a stressful time. We will do all we can to take the stresses and strains out of your move. In the mean time here is a helpful guide to ensure you don't have any unnecessary panic.

Step 1 - Contact Sheppards Removals

Contact us with your move requirements, we will be happy to discuss all of the available options and provide you with a full quotation. When possible we recommend that your move consultant visits your home, to allow us to assess your requirements and provide the most accurate quotation.

Step 2 - Your Quotation and move pack

Once reviewing your needs, we will provide you with a full written quotation and proposed Schedule of your move. The quotation will include the removal charge, any weekly storage charges (if applicable) and insurance options. Your Move Pack will include a proposed timetable, confirmation of the collection and delivery address and your terms and conditions, amongst other vital information. This allows you to take time to read through all of the information before you confirm anything.

Step 3 - Confirmation and Payment

Once you are happy with your full quotation and have checked that the details are correct, all you need to do is call us to confirm. If you have any questions at this stage, just speak to your move consultant. They are there to support you and reassure you if you have any queries or problems. To ensure your preferred date is booked, we will need to take payment. We can accept payment by cash, cheque, debit or credit card (please note credit cards may incur a charge).

Step 4 - Preparing For Your Move

We offer a fully comprehensive packing service, allowing you to concentrate on other areas of your move. Using our fully trained and experienced team, equipped with the highest quality packing materials and equipment, you can be sure your belongings are in safe hands.

If you have decided to pack your belongings yourself ensure that your packaging is strong enough to hold your belongings securely – we can provide a full range of packing materials if required.

These include all of the essential packaging for your removal such as:

- Various sized boxes
- Tape
- Bubblewrap
- Wardrobe Boxes
- Packing Paper

Step 5 - Sit back and let SHEPPARDS take care of the rest

Choose Sheppards and our dedicated staff will be there to offer their full support throughout the whole process of your move.



Our other SERVICES

Aside from household removals we offer a vast array of removal and storage services. Here is a quick overview.

- Sheppards Small Moves
- Commercial & Office Removals
- Overseas Removals & Shipping
- Antique Removals & Shipping
- Business Storage
- Archive Service

Sheppards Small Moves

If you only have a few items to move and are thinking of hiring a man and a van, then Sheppards Small Moves is the answer. A Sheppards removal team will collect your furniture, and deliver it safely to your destination. Whether you have several items which need to be moved across the UK or a single item to the other side of town, Sheppards Small Moves is the cost-effective solution.

Sheppards Small Moves offers the value of a 'Man and a Van' service, with the same care and peace-of-mind you find with all Sheppards house removals.

For a free quotation please contact your local branch today.



Commercial & Office Removals

Take the stress out of your office removal with Sheppards specialist commercial removals and storage. Sheppards realise that any downtime for your company goes hand in hand with a possible loss of income and customer satisfaction. To minimize this disruption we offer a complete commercial removal service.

We can accommodate removals and storage for all sizes of business, whether you manage a small business moving just a few miles across town or a large multi-national company centralising its offices, our experts will co-ordinate and plan right down to the last detail.

You will have a dedicated project team who will go through every small detail with you to ensure that there are no hidden surprises when it comes to the day of the move.

We understand that it is not always possible to bring a business to a standstill, so for those that need to stay live 24 hours a day, we provide a staggered move to ensure seamless cross-over to your customers.

Let Sheppards take away the risk to your organisation.

Using our purpose built storage solutions you know all of your vital office equipment and documentation will be delivered just the way you want it. To enable you to prepare ahead of your move, Sheppards has a range of plastic crates for hire that can be used to keep your documents and IT systems safe and secure during your move.

Sheppards have a fleet comprising of a wide range of state of the art vehicles, including those with air suspension for a smoother ride. Sheppards also have a range of smaller vehicles that are perfect for jobs with restricted access.

With a vehicle suitable for every need you can rest assured knowing that everything can be moved in one go.



Overseas Removals & Shipping

Sheppards have vast experience in International removals and storage. We can tailor a package to suit your needs.

This can include:

- Full packing Service
- Goods in transit insurance
- Advice on local customs requirements in your destination country
- Loading and unloading of lorries, containers and airline pallets
- Export wrapping of furniture



There are three main methods of transporting your goods abroad, these are:

Road / Ferry Transport

This is the most popular option for shipping to European mainland destinations such as France and Spain. Our dedicated removals team will arrive and pack your belongings before driving them to your destination. This ensures the handling of your goods is kept to a minimum.

Sea Freight

Sea Freight is the most cost effective form of transporting overseas removals. Containers are available in sizes of 20ft or 40ft and are completely water resistant.

Air Freight

The main advantage for air freight is speed. Rather than your items being packed into containers, they are securely packed into enclosed airline pallets which are then placed into the cargo hold of the plane.

Whether you require the removal of one item, or your entire household belongings, Sheppards will co-ordinate your overseas removal from door to door.

We can also offer car transportation abroad. For further information please contact your local Sheppards branch.

Antique Removals & Shipping

Our staff have the experience and full training to handle your most valuable and prized possessions such as;

- Antiques
- Upright Pianos
- Grand Pianos
- Baby Grand Pianos
- Fine Furniture
- Fine Art

You can relax in the knowledge that your valuable possessions are in the safest of hands. At Sheppard's, we utilise the latest equipment and protective covers to ensure that your antiques are moved as smoothly as possible.



Business Storage

Sheppards offer a secure, efficient and cost effective solution to your storage requirements.

Extensive and inexpensive - Why pay for additional office space for excess stock, stationery, files and furniture?

- Instant occupancy
- No start up costs
- Flexible, cost effective premises
- Ability to expand or contract your business quickly and easily
- All property stored in purpose built storage containers
- No long term lease
- No long term commitment



Domestic Storage

Whether you're moving into a home that isn't ready yet, renovating or redecorating your current home, decluttering or relocating abroad, we have cost-effective, secure storage to suit your needs. We ensure your cherished belongings are well looked after, giving you complete peace of mind.

- Clean, dry, individual and secure storage
- Short term storage or long term storage - store from just a week
- Wide range of storage sizes to suit your needs
- Wide range of cardboard boxes, bubble wrap and packing material available
- Transport options available
- Friendly, professional advice



Archive service

Secure storage for your confidential documents.

Space is precious, by putting your files into offsite storage you will liberate your office space. Whether it enables you to free space for revenue, generating personnel or clearing your warehouse so that you are able to lease it or redevelop. Not only will storing your documents with Sheppards save you space but it will also save you time and money.

Sheppards removals and Storage provides a flexible service to fit your requirements, including:

- Archive storage of redundant files that need to be held for a long period of time
- Active storage of files and/or boxes that are required to be retrieved and delivered to your premises upon request

You run a professional business, let us support it with our archiving and retrieval services. Your documents are vital to the smooth running of your business, and quite often require storage for a long time after they are being regularly referred to, often due to audit regulations.



Packing service

Moving house can be one of the most stressful moments of your life and packing all of your household contents can be the most time consuming part of your move. We can save you time and give you complete peace of mind by sending a team of professionally trained packers to wrap your prized possessions with care.

Sheppards' packing services include:

- Full packing of all household items and unpacking service
- Professional packing and wrapping of pictures and breakables
- Wrapping of fine furniture
- Wrapping of Plasma/LCD TVs
- Dismantling and reassembling of furniture

Our packing team are on hand to help as much or as little as you require. For more information or a free quotation contact your local branch of Sheppards today.



Contact your local
SHEPPARDS branch today

SHEPPARDS Norwich

☎ 01603 623 453

SHEPPARDS London

☎ 0207 477 2363

SHEPPARDS Cambridge

☎ 01223 258 142

SHEPPARDS Ipswich

☎ 01473 530 093

SHEPPARDS Colchester

☎ 01206 960 032



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